

# ESOS for Students

## Your Confirmation of Enrolment and student visa

### Student visa conditions

When you accept an offer of study, you will be issued a Confirmation of Enrolment (CoE). This CoE is evidence of your enrolment which you need to apply for a student visa. Your student visa comes with specific conditions and entitlements.

Check [\*\*Visa Entitlement Verification Online\*\*](#) (VEVO) to see your specific conditions, work and study entitlements.



### Provider responsibilities

Your education provider will monitor your enrolment, course progress, attendance (for some courses) and course duration. If you stop being enrolled, or your enrolment is cancelled, your education provider must cancel your CoE.

Your education provider may suspend or cancel your enrolment if:

1. You misbehave.
2. You do not pay your fees as stated in the written agreement.
3. You are in breach of course progress or attendance requirements.

Before suspending or cancelling your enrolment, your education provider must:

1. Notify you of its intention and reasons for doing so.
2. Advise you of your right to appeal the decision.

If you are unable to begin or continue your studies, you may ask your provider to defer or suspend your enrolment. You can apply to your provider by following its process and giving evidence that you have compassionate or compelling circumstances.

Your education provider may extend your course duration (CoE end date) if it has:

1. Assessed that you have evidence of compassionate or compelling circumstances; or
2. Implemented an intervention strategy because you are at risk of not meeting course progress requirements; or
3. Approved a deferral or suspension.

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*You need to be aware of your provider's principal dates when you make changes to your enrolment.*

## Compassionate or compelling circumstances

Compassionate or compelling circumstances are beyond a student's control and have an impact upon their course progress or wellbeing. This may include a medical condition that prevents a student from physically attending classes or impacts on their mental health. Your education provider will determine what it considers to be compassionate or compelling circumstances based on the evidence you give.

## Changing providers

You must continue studying with your education provider until you have completed six months of your principal course. If you are in a package of courses, your principal course is your highest level course.

If you want to transfer to another education provider before completing the six months, you will need to apply for a release which will be assessed against your provider's policy and procedures. Your provider must make this policy available to you, including your right to appeal any decisions.



The information in this fact sheet is based on an education provider's obligations in Standards 7, 8 and 9 of the [National Code of Practice for Providers of Education and Training to Overseas Students 2018](#).

*ESOS for Students is an ISANA project funded by Study Melbourne under its International Student Welfare Program. The ESOS legislation protects and enhances the experiences of international students studying in Australia. This project aims to raise awareness of their rights and responsibilities.*



<http://www.isana.org.au/esosforstudents>