

“ Community education ”



Consumer workshops in schools

Consumer Affairs Victoria aims to promote informed and responsible consumers by working with students to help them develop their consumer and financial skills and to think and make responsible decisions.

Our community educators give **FREE** talks and workshops on consumer and tenancy rights and responsibilities to all age groups.

The workshops are practical, fun, effective and we provide a range of educational resources.

The topics we cover include:

- **Shopping and services** – online shopping - risks and tips, refunds, lay-bys
- **Credit and debt** – credits cards, debt collection, micro lending
- **Mobile phones** – contracts, hidden charges
- **Renting** – renters’ rights, conduct of landlords and estate agents
- **Buying a car** – what to look for when buying a car
- **Scams** – employment scams, telemarketing, door-to-door sales
- **Product safety** – safe children’s furniture and toys, banned products
- **Sustainable consumption** – consumer choices = environmental impact
- **Health & wellbeing** – healthy nutrition and body image

We use a variety of techniques to engage young audiences including role-playing, discussions and games. Sessions are usually one hour and we can do a series of workshops covering specific topics of your choice over consecutive weeks.

**To book in consumer workshops for your students,
please contact: 8684 6465 or
email: communityed@justice.vic.gov.au**

